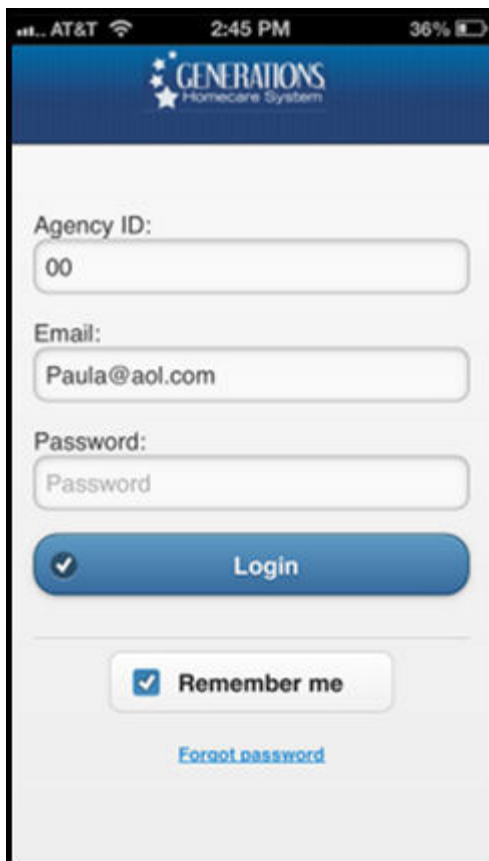


MOBILE OVERVIEW

Office staff, clients, and caregivers can also access Generations via the mobile website and/or app. Function is relatively interchangeable; however, the access method is different:

- The mobile website works on smaller screens of mobile devices and requires a URL to access: <https://mobile.idb-sys.com>. Additionally, if you use a mobile device to access the main website (<https://generations.idb-sys.com>), you are asked if you would like to be redirected to the mobile-friendly website.
- An app is a small program installed on your mobile device.

Regardless of whether you are using the mobile website or app, you log in with your Agency ID, email address, and password. Both mobile website and app follow security rules established in Company Settings [Security](#) and [Web Portal](#).



The screenshot shows the mobile login interface for the Generations Homecare System. At the top, the status bar displays "AT&T", signal strength, Wi-Fi, the time "2:45 PM", and a 36% battery level. The app header features the "GENERATIONS Homecare System" logo. The login form includes three input fields: "Agency ID" with the value "00", "Email" with the value "Paula@aol.com", and "Password" with the placeholder text "Password". Below the fields is a blue "Login" button with a checkmark icon. Underneath the button is a "Remember me" checkbox, which is checked. At the bottom of the form is a blue link labeled "Forgot password".